

## **CourtFit Tennis & Padel Holidays – Booking Terms & Conditions**

### **1. Booking and Payment**

- 1.1 A booking is confirmed once the required deposit has been paid.
- 1.2 The deposit amount will be specified at the time of booking and is non-refundable.
- 1.3 The remaining balance must be paid no later than 8 weeks before the departure date.
- 1.4 If the balance is not paid by the due date, CourtFit reserves the right to cancel the booking and retain any deposit paid.
- 1.5 If the remaining balance is not paid in time, we reserve the right to cancel your booking.
- 1.6 Bookings made within 8 weeks of departure must be paid in full at the time of booking.

### **2. Prices**

- 2.1 All prices are quoted in GBP unless otherwise stated.
- 2.2 Prices are subject to correction in the event of obvious errors or omissions.
- 2.3 CourtFit reserves the right to adjust prices before a booking is confirmed.

### **3. Cancellation by the Customer**

- 3.1 All cancellations must be made in writing.
- 3.2 Cancellation charges apply as follows:
  - More than 8 weeks before departure: Loss of deposit only.
  - Less than 8 weeks before departure: 100% of total holiday cost.
- 3.3 If a participant leaves the holiday early for any reason, no refund will be given for unused services.
- 3.4 We strongly recommend that all participants obtain comprehensive travel insurance.

### **4. Changes Made by the Customer**

- 4.1 Requests to transfer a booking to another person may be considered at CourtFit's discretion and may incur administration charges.

4.2 Requests to change dates are subject to availability and may incur additional costs.

## **5. Cancellation or Changes by CourtFit**

5.1 CourtFit reserves the right to cancel or amend any holiday due to circumstances beyond its reasonable control.

5.2 In the unlikely event that CourtFit cancels a holiday, customers will be offered either:

- A transfer to an alternative holiday; or
- A refund

5.3 CourtFit shall not be liable for additional expenses incurred by customers, including flights, transport, or insurance costs, except where required by law.

## **6. Travel Arrangements**

6.1 Unless specifically stated, flights and travel arrangements are not included in the holiday price.

6.2 Customers are responsible for ensuring they possess valid passports, visas, travel documentation, and any required health certifications.

6.3 Customers are responsible for arranging suitable travel insurance covering cancellation, medical expenses, personal belongings, and sporting activities.

## **7. Coaching and Activities**

7.1 Tennis and padel coaching schedules may be adjusted due to weather conditions, court availability, participant numbers, or other operational requirements.

7.2 CourtFit reserves the right to substitute coaches or modify programmes where necessary.

7.3 No refunds will be given for activities affected by weather or circumstances beyond CourtFit's reasonable control, although reasonable efforts will be made to provide alternative activities where possible.

## **8. Health and Fitness**

8.1 Participants are responsible for ensuring they are physically fit to take part in tennis and padel sessions.

8.2 Participants must disclose any relevant medical conditions, injuries, or health concerns prior to travel.

8.3 CourtFit reserves the right to refuse participation in activities where it believes participation may pose a risk to the individual or others.

## **9. Liability**

9.1 Participation in tennis and padel involves inherent risks.

9.2 Participants take part in all activities at their own risk.

9.3 CourtFit accepts no responsibility for loss, theft, or damage to personal belongings.

9.4 Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any liability that cannot legally be excluded under applicable law.

## **10. Behaviour**

10.1 Participants are expected to behave respectfully towards coaches, staff, hotel personnel, and fellow guests.

10.2 CourtFit reserves the right to remove any participant whose behaviour is considered disruptive, unsafe, abusive, or likely to negatively affect the experience of others.

10.3 No refund will be provided in such circumstances.

## **11. Photography and Marketing**

11.1 Photographs and videos may be taken during the holiday for promotional and marketing purposes.

11.2 Participants who do not wish to appear in promotional material should notify CourtFit in writing before the holiday commences.

## **12. Data Protection**

12.1 Personal information will be processed in accordance with applicable data protection legislation.

12.2 Information will only be used for administering bookings, delivering services, and communicating relevant information relating to the holiday.

## **13. Force Majeure**

13.1 CourtFit shall not be liable for any failure or delay in performing its obligations where such failure results from events beyond its reasonable control, including but not limited to natural

disasters, adverse weather, pandemics, strikes, government restrictions, or transport disruptions.

#### **14. Governing Law**

14.1 These Terms and Conditions shall be governed by and interpreted in accordance with the laws of England and Wales.

14.2 Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.